



Washington State
Department of Social
& Health Services

Transforming lives

Except for scheduled appointments, the office is currently closed due to increased attention to the public's health and safety from the novel coronavirus virus in Washington state.

Temporary Office Closure:

CSO

If you have a scheduled appointment, wait here and a worker will greet you at the scheduled time.

While the office is closed, you can access services from the convenience and safety of your home:

Phone services available through the Customer Service Contact Center, 1-877-501-2233

- Get case information
- Apply for benefits, complete your eligibility interview, review or mid-certification
- Report a change
- Request a replacement EBT card

Online services Washingtonconnection.org

- Apply for program assistance – Food, Cash, Medical and Medicare Savings Programs
- Complete your review, mid-certification or report a change
- Find other services

We apologize for any inconvenience and thank you for your patience. For updates visit www.dshs.wa.gov.